



**T-FLEET**

**MAINTENANCE MANAGEMENT SERVICES**



**WE DELIVER ...**

**FLEET MAINTENANCE MANAGEMENT  
AND EMERGENCY ROAD SERVICES**

## **DRIVE YOUR CUSTOMER SERVICE HIGHER WITH T-FLEET MAINTENANCE MANAGEMENT SERVICES**

### **Prioritizing your time**

*If you could devote more of your time to business development and customer service instead of worrying about fleet maintenance, administration, regulations, and emergencies, would it impact the growth of your company? With T-FLEET, we give you that time!*

### **Benefits all fleet sizes**

*T-FLEET benefits large multi-branch fleets and one-truck owner-operators alike. It's just a matter of scale. The issues are the same - managing fleet costs while maintaining fleet equipment in top operational condition for optimal customer service. T-FLEET efficiently manages your fleet by providing notification of required preventative maintenance work to ensure compliance of your equipment across Canada and the United States. Even your fleet accounting and administration is simplified with consolidated billing and reports.*

### **Keeping you in the know**

*Full reporting of maintenance history, warranty, PM currency and much more is available 24/7 through customer web portal. Reports can be customized by equipment, region, division or corporately. Even the access authorization level is customizable providing detail on a need-to-know basis.*

### **One call**

*When you call T-FLEET you speak with technical advisors who know the business. They know equipment maintenance, even for bulk tankers and other specialty equipment. T-FLEET is a fully comprehensive program sensitive to your needs for excellent customer service while maintaining efficient fleet management.*

### **T-FLEET ...**

- **Maximizes your fleet's uptime while controlling your operational costs.**
- **Minimizes your management time while enabling performance monitoring anytime.**



### **Emergency Breakdown Service**

*When drivers are stranded, we understand the relief they feel knowing that with one phone call T-FLEET will have them back on the road in the most efficient way possible.*

*T-FLEET system shows your exact geo-code location, your equipment specifications, service history and any special instructions. It tells us what vendor options are closest, but our experience tells us which are best. Emergency response procedures can be customized to meet your customer service or product needs. We track your repair timeline and advise you so your customer is informed of any change to their delivery schedule.*

*Emergency Breakdown Service is also available for fleets operating their own maintenance program.*

### **Fleet management simplified ...**

#### **One call, one vendor!**

#### **MAINTENANCE**

- One number - for emergency service or general maintenance
- Technical customer service advisors
- Authorization of vendor work orders by technical advisors
- Approvals relative to vehicle maintenance history
- 24/7 emergency service throughout Canada and the United States
- Equipment maintenance tracking and scheduling
- Maintenance of specialized and hazardous transport equipment
  - Tankers, cranes, PTOs, reefers, forklifts.

#### **MANAGEMENT**

- Vendor selection and monitoring
- Vendor purchase order issuance
- Vendor compliance and payment
- Consolidated invoicing by region/location
- Licensing, safety administration and regulatory compliance
- Fleet management reports access 24/7 through Customer Web Portal

#### **REPORTING & CLAIMS**

- Equipment maintenance records access 24/7 through Customer Web Portal
- Warranty and parts policy claim processing
- Accident reporting
- Fuel tax reporting



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