



TANDET

DEDICATED FLEET MANAGEMENT



WE DELIVER ...

CUSTOMIZED DEDICATED SOLUTIONS

DO WHAT YOU DO BEST ... BUILD YOUR BUSINESS LET TANDET DELIVER IT!

Can outsourcing allow you to realize better customer service and operational economies than an in-house fleet or common carrier?

The answer is YES — with Tandet Dedicated fleet management for your equipment, drivers and operations.

Dedicated logistics is our specialty.

Why not concentrate your management time on building your business and let Tandet worry about the complexity of fleet management.

Together we can help your business grow by delivering higher levels of customer service and operating efficiencies. As a private company we bring creativity and responsiveness to developing programs that meet your unique needs. Our decision-making process is quick, decisive and direct.

Customized services

You set your distribution objectives and let Tandet customize the services to meet your business needs. We provide onsite coordinators who work at your location(s) to schedule drivers, equipment and billing.

We even arrange to purchase existing vehicles to get them off your balance sheet and tailor the cost structure to meet your financial requirements.

Tandet performs

Performance measurement extends throughout the whole distribution process at Tandet, with customer satisfaction as the most important measurement. You will know we are performing to all your targets because we monitor and report them to you — by exception or through mutually agreed KPIs.

Team power and performance

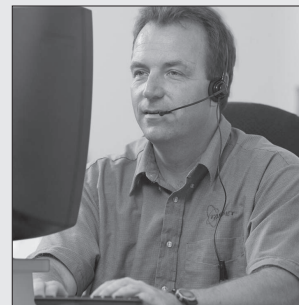
Our people are our driving force. They work as a team - drivers, dispatch, safety, maintenance - all dedicated to performing to your standard of customer service.

You set the standards. Tandet looks after the details to deliver on them!

- Keeping abreast of regulatory requirements
- Controlling costs of insurance, fuel, wages and benefits
- Driver hiring and management
- Meeting customer service demands
- Multiple carrier management

Dedicated fleet types we operate include:

- Straights, vans, flat decks, tankers, cranes
- Automotive, manufacturing, metals, food, chemicals



Dedicated infrastructure

QUALITY MANAGEMENT SYSTEMS

- ISO 9001:2008
- TQM - Total Quality Management system
- CIR - Continuous Improvement Reports
- Canada's 50 Best Managed Companies

NORTH AMERICA-WIDE SUPPORT

- 24/7 service - At over 600 NA locations
- FAST, C-TPAT, PIP, ACE, ACI Certified

ENTERPRISE RESOURCE PLANNING (ERP)

- Order management - Tracking all order events
- Maintenance management - Schedule equipment service
- On-Board Monitoring - Driver monitoring linked to order management system

HEALTH AND SAFETY

- GPS tracking and mobile communications
- Uniformed drivers
- In-house driver/operator training
- Risk management specialists
- Safe driver recognition programs
- NTTC Safety Performance Awards

For more information go to: www.tandetdedicated.com



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